# Service of Intercultural mediation and community intervention

It facilitates communication and mutual understanding and the resolution of conflicts that may arise in culturally diverse social situations.

# **BASIC INFORMATION**

### Addressed to

Everyone working for intercultural harmony.

### Description

The Service of Intercultural mediation and community intervention aims to promote the processes of inclusion and intercultural coexistence in multicultural societies. The assistance of mediators can facilitate communication and mutual understanding, preventing and resolving conflicts.

This service may be of interest to you if you need:

- Someone who can design, elaborate and develop mediating actions for people from different cultures, either at private or community level.
- Someone who conducts intercultural mediation, community intervention, negotiation or conflict prevention.
- Assistance in the development of local activities to bring cultures together.
- Information, advice and training on cultural awareness and interculturalism.

Intervention is possible anywhere in Navarre.

### Law

<u>Decreto Foral 69/2008</u> which regulates the Cartera de Servicios Sociales de Ámbito General (General Portfolio of Social Services).

## PROCEEDINGS

You may request information and an appointment by phone or e-mail:

Pamplona: 948 203 642 / 948 303 642 mediacionnavarra@cruzroja.es / mediacionnavarra@gitanos.org

Tudela: 948 827 450 mediacionnav@cruzroja.es

Here is a list of the addresses of our offices:

- Pampiona: calle de Leyre, 6 / calle San Blas, 2
- Tudela: paseo de Pamplona, 7

Contact Karibu service for the reception and assistance of migrants Avenida de Roncesvalles 4, bajo 31002 Pamplona Phone: 848 421 322 E-mail: migraciones.acogida@navarra.es