# Assistance service against racism and xenophobia

Attention, accompaniment and advice in situations of discrimination for reasons of racism and xenophobia.

#### **BASIC INFORMATION**

#### Addressed to:

This service is addressed to:

- Anyone who has suffered or is suffering ethnic or racial discrimination.
- Other related actors: civil service professionals, community workers and citizens in general.

## Description:

This service will provide you with comprehensive, coordinated and specialised support in cases of discrimination on grounds of racism and xenophobia.

Aims of the service: Support, accompaniment and advice.

Areas of intervention: socio-educational care, legal advice and psychosocial care.

Support will be provided by appointment and by the following means: Face-to-face, by telephone, by online means

Support is given in Spanish, Basque, English and French. If you speak a different language, there will be a simultaneous translation service.

## **Regulations:**

Decreto Foral 38/2023, modifying Decreto Foral 92/2020.

#### **APPLICATION**

To access the service, all you have to do is go to the office in person, phone or write an email.

Opening times: Monday to Friday 8:30-17:30

July and August 8:30-15:30

Email: <u>SARX@navarra.es</u>

Pamplona: Av. Roncesvalles 4, bajo / 848 420 785

Tudela: Calle Estanca s/n, bajo / 848 433 664